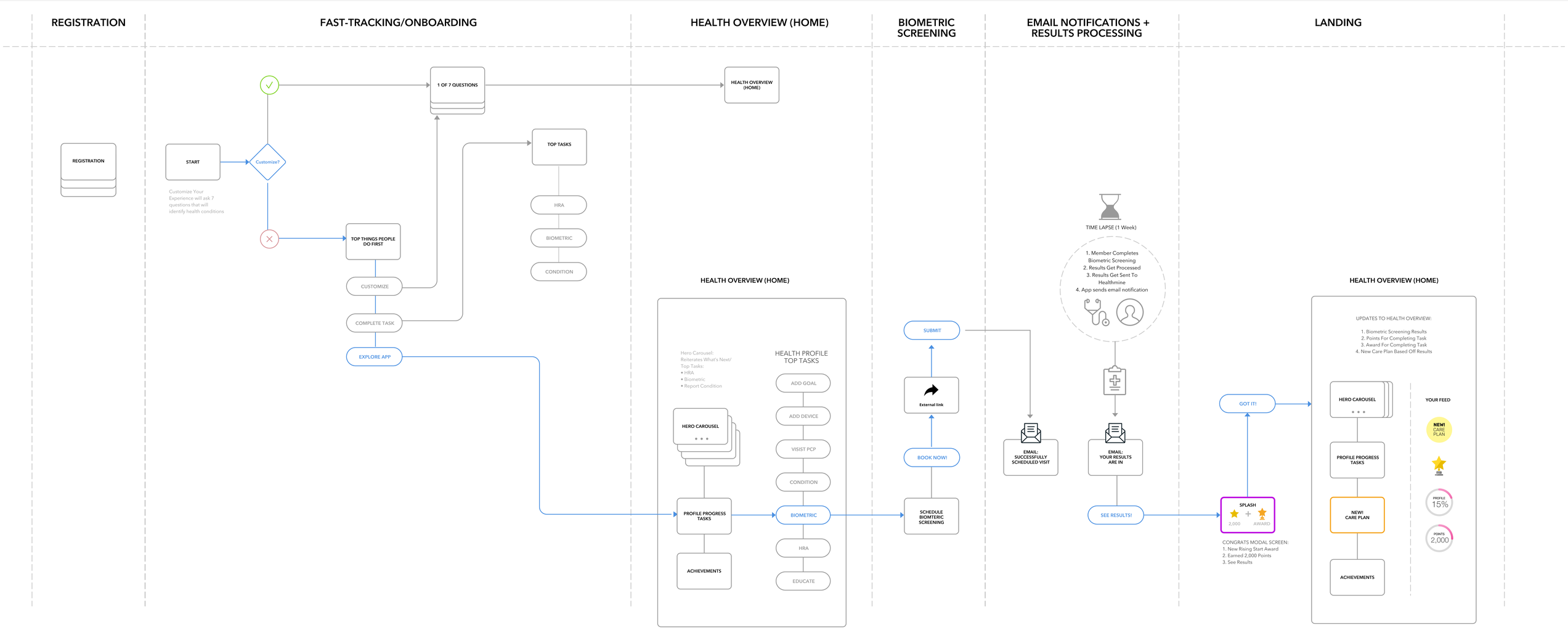
Member Portal Redesign

Phase I - Research & Discovery

User Persona: One-task Terry

User is required to schedule a Biometric Screening